Scenario 1:

Frank is a prepared foods department manager at a local grocery store in charge of 15 team members. Through the course of his shift, Frank has to make sure that all tasks are completed by his team members without anyone feeling overworked. Though most employees are on the same pay level, there are some who like working a station with less duties than other stations, some who just like to drag their feet, and at times some tasks are just not assigned as Frank is busy with his other duties. Frank needs a workload management tool that caters to his specific situation. One that could allow him to attribute tasks to team members by a point system depending on the type of tasks they are performing, how long it takes to complete a task, keep track of all the departments tasks to make sure nothing is left behind as well as deal with unforeseen situations when the department is shorthanded.

User Stories:

As a prepared foods manager, I want to be able to distribute my team’s workload efficiently without overworking them.

Feature List:

* Authentication/Log in
* Task list
* Scheduled team members
* Team members available
* Assign points
* Assign tasks
* Track progress

Scenario 2:

Chris is a carwash manager with a dozen employees under his supervision. He is constantly faced with the daily task of assigning team members to their positions. Unfortunately, some will feel overworked when they are put in some areas, such as wiping cars when they come out, for many consecutive shifts than others. Among the responsibilities are those of cashiers, those who vacuum the car and drive it into the machine, and those at the receiving end in charge of putting the finishing touches (drying, wiping, applying extra services, ...). At other times, Frank gives out closing tasks a little late, just before a team member clocks out. This creates a frustrating environment where employees wished they were told ahead of time so they can plan their closing better.

Though there are quite a few workload management tools out on the market, they are more geared towards office productivity. Frank would like to have a simplistic system to allow him to schedule his employees into positions in a more efficient way, be reminded to delegate closing tasks at a specific time, as well as assign reward points to those who go above and beyond.

User Stories:

As a carwash manager, I would like to be able to fairly assign tasks to my employees and reward those who go the extra mile.

Feature List:

* Authentication/Log in
* Task list
* Scheduled team members
* Team members available
* Assign points
* Assign tasks
* Track progress
* Reward excellent TMs
* Remind to assign tasks